

Test Booklet  
Series

**A**

Paper No.

**19**

Written Test Paper, 2021

**MASTER SKILL INSTRUCTOR  
(COMMUNICATION SKILL)**

Test Booklet No.

Name of Applicant ..... Answer Sheet No. ....

Application No. : SVSU/2020/Estt/NT/ ..... Signature of Applicant : .....

Date of Examination : **27 / 12 / 2021**

Signature of the Invigilator(s)

1. ....

Time of Examination : .....

2. ....

**Duration : 60 Minutes]**

**[Maximum Marks : 50**

**IMPORTANT INSTRUCTIONS**

- (i) The question paper is in the form of Test-Booklet containing **50 (Fifty)** questions. All questions are compulsory. Each question carries four answers marked (A), (B), (C) and (D), out of which only one is correct.
- (ii) On receipt of the Test-Booklet (Question Paper), the candidate should immediately check it and ensure that it contains all the pages, i.e., **50** questions. Discrepancy, if any, should be reported by the candidate to the invigilator immediately after receiving the Test-Booklet.
- (iii) A separate Answer-Sheet is provided with the Test-Booklet/Question Paper. On this sheet there are **50** rows containing four circles each. One row pertains to one question.
- (iv) The candidate should write his/her Application number at the places provided on the cover page of the Test-Booklet/Question Paper and on the Answer-Sheet and **NOWHERE ELSE**.
- (v) No second Test-Booklet/Question Paper and Answer-Sheet will be given to a candidate. The candidates are advised to be careful in handling it and writing the answer on the Answer-Sheet.
- (vi) For every correct answer of the question **One (1) mark will be awarded**. For every unattempted question, Zero (0) mark shall be awarded. **There is no Negative Marking**.
- (vii) Marking shall be done only on the basis of answers responded on the Answer-Sheet.
- (viii) To mark the answer on the Answer-Sheet, candidate should **darken** the appropriate circle in the row of each question with Blue or Black pen.
- (ix) For each question only **one** circle should be **darkened** as a mark of the answer adopted by the candidate. If more than one circle for the question are found darkened or with one black circle any other circle carries no mark, the question will be treated as cancelled.
- (x) The candidates should not remove any paper from the Test-Booklet/Question Paper. Attempting to remove any paper shall be liable to be punished for use of unfair means.
- (xi) Rough work may be done on the blank space provided in the Test-Booklet/Question Paper only.
- (xii) *Mobile phones (even in Switch-off mode) and such other communication/programmable devices are not allowed inside the examination hall.*
- (xiii) No candidate shall be permitted to leave the examination hall before the expiry of the time.

**DO NOT OPEN THIS QUESTION BOOKLET UNTIL ASKED TO DO SO.**

[P.T.O.

**19 / 1**



1. What is not the main objective of communication?
  - (A) To share
  - (B) To great
  - (C) To express
  - (D) Not to express.
  
2. 'Memo' is which type of communications?
  - (A) Upward
  - (B) Downward
  - (C) Horizontal
  - (D) Diagonal.
  
3. If a head of department has called managers of IT, HR, sales for an urgent meeting. What is the flow of communication when the meeting is taking place
  - (i) Downward.
  - (ii) Upward.
  - (iii) Horizontal.
 Choose the correct option :
  - (A) Only (i) is correct
  - (B) Only (ii) is correct
  - (C) Both (i) and (ii) are correct
  - (D) Both (i) and (iii) are correct.
  
4. If a person considers females as inferior and he has to work under a woman's supervision then which type of barrier might take place?
  - (A) Physical barrier
  - (B) Psychological barrier
  - (C) Superiority barrier
  - (D) Natural barrier.
  
5. Rumour spreads very fastly due to its communication chain. Which type of chain mainly helps in spreading the rumour?
  - (A) Probability chain
  - (B) Cluster chain
  - (C) Confidential chain
  - (D) Unofficial chain.
  
6. Introspection is which type of communication?
  - (A) Interpersonal
  - (B) Intrapersonal
  - (C) Extrapersonal
  - (D) Supernatural.
  
7. Which of the following elements can be considered as the key to decide for the success of the communication process?
  - (A) Idea
  - (B) Sender
  - (C) Noise
  - (D) Feedback.
  
8. When a person asks for lift without speaking, which gesture does he/she uses as non-verbal communication?
  - (A) Hand gesture
  - (B) Leg gesture
  - (C) Posture
  - (D) Eye gesture.
  
9. The word communication has its origin from which language?
  - (A) German
  - (B) French
  - (C) English
  - (D) Latin.
  
10. Application is which type of communication?
  - (i) Verbal.
  - (ii) Vertical.
  - (iii) Horizontal.
 Which one is the correct option in this reference?
  - (A) Both (i) and (ii) are correct
  - (B) Both (ii) and (iii) are correct
  - (C) Both (iii) and (i) are correct
  - (D) All (i), (ii) and (iii) are correct.

11. Which one of the following is the correct sentence?  
 (A) He is owning a car  
 (B) He has been owning a car  
 (C) He owns a car  
 (D) All the above.
12. Which one is the correct usage?  
 (A) She is not hating me  
 (B) She is not hating I  
 (C) She does not hates me  
 (D) She does not hate me.
13. He ..... (take) breakfast when I reached home.  
 (A) Has taken  
 (B) Had taken  
 (C) Took  
 (D) Would take.
14. I ..... (do) your work if I were you.  
 (A) Can do  
 (B) Will do  
 (C) Could do  
 (D) Should do.
15. Neena ..... (eat) nutritious food since morning.  
 (A) Has not been eating  
 (B) Is eating  
 (C) Was eating  
 (D) Was being eating.
16. How many syllables are there in 'Psychologically'.  
 (A) Four  
 (B) Five  
 (C) Seven  
 (D) Six.
17. Which of the following word does not have diphthongs in it?  
 (A) Tour  
 (B) Most  
 (C) Gradual  
 (D) Topic.
18. Which of the following is not a monophthong.  
 (A) |æ|  
 (B) |eɪ|  
 (C) |ɪ|  
 (D) All the above are monophthongs.
19. There is no word possible without vowel sounds.  
 (A) True  
 (B) False  
 (C) Not sure  
 (D) Not always.
20. Which one of the following deals with the word structure?  
 (A) Phonology  
 (B) Morphology  
 (C) Geology  
 (D) Semantics.
21. Which of the following words does not have |z| sound in it?  
 (A) Excuse  
 (B) Zebra  
 (C) Is  
 (D) Fusion.
22. Which of the following does not have a cluster consonant in it?  
 (A) Shine  
 (B) Photo  
 (C) Graphics  
 (D) Plate.

23. 'Cookie' is basically:
- An American term for biscuit
  - A British term for biscuit
  - An Indian term for biscuit
  - Neither American nor British, it is a trendy Indian word.
24. Consider the following :
- 'Pen' and 'pan' have the same pronunciation.
  - They differ in terms of consonant sounds.
  - They differ in terms of vowel sounds.
  - They differ in terms of vowel letter not sound.
- Which of the following options are correct in reference to the words 'Pen' and 'Pan'?
- (i) and (iv) are correct
  - (iv) and (iii) are correct
  - Only (iv) is correct
  - Only (iii) is correct.
25. a, e, i, o, u and y can represent vowel sounds.
- The statement is partially correct
  - The statement is incorrect
  - The statement is fully correct
  - None of the above.
26. Which one is incorrect?
- He has two childrens 1 boy and 2 girls.
  - I bought a new scissor.
  - She received summons yesterday.
- Choose the correct option.
- (i), (ii) and (iii) are correct
  - (i) is correct (ii), (iii) are incorrect
  - (i) and (ii) are correct (iii) is incorrect
  - (iii) is correct (i) and (ii) are incorrect.
27. Convert into passive voice "Nobody can mend this wall"
- Everybody cannot mend this wall
  - This wall can not be mended
  - This wall can not be mend
  - This wall can not be mend by everybody.
28. Convert into passive voice "Make it up"
- Made it up
  - Let it be made
  - Let it be made up
  - Let it be made up.
29. It ..... rain today.
- Can
  - May
  - Will
  - Need.
30. She could give you a pen if she ..... (have) two.
- Had had
  - Had
  - Have had
  - Could have.
31. You don't know him. .... you?
- Do
  - Don't
  - Isn't it
  - Is it
32. She hates you, .....?
- Don't she?
  - Isn't it?
  - Does she?
  - Doesn't she?

33. It gives me immense pleasure ..... you of her engagement.  
 (A) To inform  
 (B) In informing  
 (C) To informing  
 (D) Informing.
34. His mother always forbids him ..... with Nisha.  
 (A) From speaking  
 (B) Speaking  
 (C) To speak  
 (D) In speaking.
35. The police officer denied ..... callous to the undertrial.  
 (A) To be  
 (B) Being  
 (C) To have been  
 (D) Has been.
36. Which one is correct?  
 (A) Majority is in favour of this proposal  
 (B) Cattles are grazing in the field  
 (C) The average Hindu family in India consists of four members  
 (D) All the above are correct.
37. Don't mix with those who don't approve ..... your style of living.  
 (A) With  
 (B) In  
 (C) Of  
 (D) None of the above.
38. We have the habit of exulting ..... the discomfiture of our rivals.  
 (A) At  
 (B) Over  
 (C) By  
 (D) About.
39. I am tired of the 'rat race' in the corporate sector. Here rat race means :  
 (A) Corruption  
 (B) Fierce competition  
 (C) Unpleasant sight  
 (D) Jealousy
40. He is as hard as nail, never moved by anything. Here 'as as nail' means  
 (A) Tough  
 (B) Emotionless  
 (C) Physically strong  
 (D) Hard working.
41. Which one is correct?  
 (i) His shirt was very loose.  
 (ii) He didn't want to loose anything.  
 Choose the right option.  
 (A) (i) is correct (ii) is incorrect  
 (B) (ii) is correct (i) is incorrect  
 (C) Both (i) and (ii) are correct  
 (D) Both (i) and (ii) are incorrect.
42. To be fluent and clear in speech is called :  
 (A) Talkative  
 (B) Vocal  
 (C) Articulate  
 (D) Confident.
43. Everything appeared gloomy to him on his last birthday.  
 (A) Happy  
 (B) Excited  
 (C) Sad  
 (D) Dull.
44. The leaning posture of a candidate in an interview shows  
 (A) His/her being confident  
 (B) His/her being under confident  
 (C) His/her being thoughtful  
 (D) All the above.

- 45.** Symptoms of stress are :
- (i) Headache.
  - (ii) Digestive issues.
  - (iii) Pains and ache.
- Which option is correct?
- (A) Only (i) is correct
  - (B) Only (ii) is correct
  - (C) (i), (ii) are correct, (iii) is incorrect
  - (D) (i), (ii), (iii) (all) are correct.
- 46.** Self-esteem is
- (A) A person's over all subjective sense of personal worth
  - (B) Other's evaluation of a person
  - (C) Both (A) and (B)
  - (D) None of the above.
- 47.** People with self-esteem :
- (i) Have firm understanding of their skills.
  - (ii) Have realistic and appropriate expectations of themselves and their abilities.
  - (iii) They sometimes escape from realistic issues.
- Choose the correct options :
- (A) (i) is correct (ii) and (iii) are incorrect
  - (B) (i), (ii) are correct and (iii) is incorrect
  - (C) (i), (ii) and (iii) are correct
  - (D) Only (ii) is correct.
- 48.** Conflict can not be managed by :
- (i) Avoidance.
  - (ii) Competition.
  - (iii) Compromise.
  - (iv) Collaboration.
- Choose the right option :
- (A) Only (i), (ii) and (iii) are correct
  - (B) Only (ii), (iii) are correct
  - (C) Only (iii) is correct
  - (D) All (i), (ii), (iii) and (iv) are correct.
- 49.** Resilience means :
- (i) The ability to bounce back in difficult situations.
  - (ii) To be emotionally intelligent.
  - (iii) To avoid the people.
- Choose the correct option :
- (A) Only (i), (ii) are correct, (iii) is incorrect
  - (B) Only (ii) is correct, (i), (iii) are incorrect
  - (C) (i) and (ii) are incorrect, (iii) is correct
  - (D) All (i), (ii), (iii) are correct.
- 50.** A person with strong personality type will
- (i) Always stay optimistic.
  - (ii) Will stay determined.
  - (iii) Will answer all questions whether it is right or wrong.
- Choose the correct option :
- (A) (i) and (ii) are correct, (iii) is incorrect
  - (B) Only (i) and (ii) are correct
  - (C) Only (ii) is correct
  - (D) Only (i) is correct.

## ROUGH WORK



## ANS KEY Master Skill Instructor Communication Skill

1. D	26. D
2. B	27. C
3. D	28. D
4. B	29. B
5. B	30. B
6. B	31. A
7. D	32. D
8. A	33. A
9. D	34. C
10. A	35. C
11. C	36. C
12. D	37. C
13. B	38. B
14. C	39. B
15. A	40. B
16. D	41. A
17. D	42. C
18. B	43. C
19. A	44. B
20. B	45. D
21. D	46. C
22. D	47. B
23. A	48. D
24. D	49. A
25. C	50. A